



Student Services

Parents / U-18 Care Giver Instructions for Communication

NZIoS is committed to provide quality services and pastoral care for its students. NZIoS is signatory of Code of Practice (CoP) to ensure quality pastoral care to all of its students particularly to its students who are under the age of eighteen years (18).

Parents and/or designated caregivers are required to communicate with NZIoS on behalf of the student. The procedure for such communication is as follows:

1. Please direct all communications to studentservices@nzios.ac.nz.
2. In the subject line of the email, write 'U-18' and explain the purpose in the email.
3. Parent and/or designated caregiver must write email from the personal email address provided to NZIoS in the admission application or 'Contact Details Form'.

NZIoS student services shall respond within two working days.

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